

Enersource News

 Enersource  @EnersourceNews

Summer 2016

Making conservation even more effective for businesses

Enersource is making it easier for Mississauga businesses to reduce electricity consumption.

Using customer feedback and the success of established conservation programs, Enersource developed the 'Conservation First Framework' – a plan that focuses on energy reduction strategies for all customers.

Existing conservation programs have been made even more user-friendly, and new initiatives will focus on ensuring customers have greater control over their energy usage.

To find the conservation programs that are right for your business, please visit www.enersource.com.

Sign up for e-billing and win!

e-billing
SWITCH
to win.

'Switch to Win' is back

Make the switch today from paper to e-billing and/or pre-authorized bill payment (PAP) to enter a draw for energy efficient prizes. Switch to both and you'll be entered into the draw twice. It's easy, eco-friendly, secure AND you could win a fantastic prize.

You'll save time and money with no stamps, no envelopes, no travel and no hassle. PLUS, you will be doing

Samsung Energy Star Stackable Washer Dryer



Samsung 55" 4K HDTV (2 available)

Make the switch today from paper to e-billing and/or pre-authorized bill payment. It's easier, eco-friendly AND you could win a great prize!

Switch to both and enter twice.
www.enersource.com/switchtowin

your part for the environment. You will also avoid any delays associated with the potential disruption to mail delivery services.

If you are already signed up, you can enter the contest by visiting www.enersource.com/switchtowin and follow the steps for current e-billing and PAP customers.

The contest runs until August 23, 2016. For full Terms and Conditions, please visit www.enersource.com.

Possible mail service disruption

Due to a labour dispute between Canada Post and its workers, regular mail delivery service could be disrupted as early as July 2nd. Should this occur, Enersource will not be able to mail your business a paper copy of its electricity bill until regular mail

service resumes. We would also be unable to receive payment by mail during this time.

Other payment options include:

- Pre-authorized payments
- E-billing and online payment
- In person at financial institutions
- In person or drop box payment at our 2185 Derry Road West location

- Drop box payment at our 3240 Mavis Road location

To make alternative arrangements, please call **905-273-7425**.

We remind our valued business customers, you are responsible for keeping your account current to avoid late charges.

A powerful message to keep everyone safe

Recently, Enersource joined the Electrical Safety Authority and other utilities across the province to recognize 'Powerline Safety Week'.

The following tips can help keep you and your staff safe:

- If working outside, look up and locate powerlines in the vicinity. Keep your body, ladders and tools at least three meters away from powerlines.
- Always carry ladders horizontally to ensure they don't touch any overhead electrical equipment.
- When digging is required, you must contact Ontario One Call's free, 24-hour a day service at **1-800-400-2255** or visit **www.on1call.com** at least one week before you plan to begin work. Contact with buried powerlines or cables can result in serious personal injury or damage to underground equipment.

For more information, please visit **www.esasafe.com/powerlinesafety**.



Cap and Trade Program

Recently, Ontario finalized the rules for its new cap and trade program.

For more information, please visit **www.ontario.ca/page/cap-and-trade**.

Enersource celebrates local 'Conservation Heroes'

Enersource is highlighting local businesses that have successfully reduced their environmental footprint.

In a new feature called 'Conservation Heroes' which appears on the Enersource website, the first company to be recognized is Mother Parkers. The 103-year old Mississauga-based company manufactures and ships tea and coffee to communities across North America. In an effort to reduce electricity costs and overall conservation efforts, the company has demonstrated innovation and participated in numerous programs to reduce its electricity, natural gas and water usage, within the last two years.

To read the full feature, please visit **www.enersource.com/conservation-heroes**. If you feel that you are a 'Conservation Hero' or know of others who deserve such recognition, please contact Enersource at **media@enersource.com**.



Mother Parkers staff use an LED monitor to see where and how energy is being consumed at the company's Mississauga plant.

Inexpensive energy savings tips for business

Whatever the size and type of your business, there are a few simple things you can do to save energy and 'green' your bottom line.

1. Be aware of which workplace equipment uses the most energy, and what could be disconnected at peak times.
2. Turn off computers, copiers and printers at the end of each business day.
3. Open window blinds during the day to illuminate your rooms with sunlight.
4. Ensure your lights are free of dust to ensure they remain bright and to increase their longevity through reduced heat.
5. Contact Enersource to learn which conservation initiatives are right for you!

For more information on reducing energy consumption in your business, please contact us at: **905-273-9050**.

Scam alert

Recently, several local restaurants received phone calls from a person claiming to represent Enersource. Each was threatened with immediate service disconnection unless a credit card payment was made at one of two specific addresses not affiliated with Enersource.

If you receive a call instructing you to pay your electricity bill by credit card or money order at a location that is not our office, please hang up and call Enersource immediately at **905-273-9050** to verify your account status.

If you have already fallen victim to this scam, please call Peel Regional Police at **905-453-2121** and the Canadian Anti-Fraud Centre at **1-888-495-8501**. For more information about recognizing fraudulent activity and how to report it, please visit **www.antifraudcentre.ca**.



Ontario Electricity Support Program (OESP)

The OESP is a program developed by the Ontario Energy Board to assist low-income households with their electricity bills.

To help fund this program, all customers (including businesses) are charged \$0.0011 per kilowatt hour for electricity consumed.

For more information, please visit **www.ontarioelectricitysupport.ca**.