



NEWS RELEASE

CONSUMER SCAM ALERT

April 28, 2016 – (MISSISSAUGA, Ontario) – In the last 24 hours, Enersource has received reports of a scam targeting small business electricity customers in Mississauga.

At least three local restaurants received phone calls from a person claiming to represent Enersource. Each was threatened with immediate service disconnection unless a credit card payment was made at one of two specific addresses.

This is not consistent with Enersource's standard practice regarding overdue accounts. Enersource offers different payment methods and the only location a customer would be directed to pay in person is the company's corporate headquarters, which is located at 2185 Derry Road West.

If you receive a call threatening immediate disconnection unless payment is made by credit card or money order and you're directed to go to a specific address that is not our office, please hang up and call Enersource immediately at 905-273-9050 to notify us and to verify your account status.

If you have already fallen victim to this scam, please call Peel Regional Police at 905-453-2121 and the Canadian Anti-Fraud Centre at 1-888-495-8501. For more information about recognizing fraudulent activity and how to report it, please visit www.antifraudcentre.ca.

Quotes

"Our customers are important to us, and we urge everyone to use extreme caution when sharing personal billing or financial information," said Enersource President and CEO Peter Gregg. "When in doubt, hang up and call our main line for account verification."

About Enersource

Enersource is one of Ontario's most reliable energy providers, serving over 200,000 residential and commercial customers across Mississauga. It is a diversified energy and technologies company that provides electricity distribution and services related to the design, operation and maintenance of electrical systems.

Ninety percent of Enersource Corporation is owned by the City of Mississauga, and 10 percent is owned by BPC Energy Corporation (Borealis), which is part of the Ontario Municipal Employees Retirement System (OMERS).

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