



## NEWS RELEASE

### **PAYMENT OPTIONS FOR CUSTOMERS IN CASE OF MAIL DISRUPTION**

August 26, 2016 – (MISSISSAUGA, Ontario) – A possible Canada Post labour dispute could result in suspended mail delivery service as early as August 28, impacting customers who receive and/or pay their electricity bills by mail.

Customers are reminded of their obligation to pay their Enersource bill on time in order to keep their accounts in good standing.

Alternatives to paying by mail include:

- pre-authorized payments
- e-billing and online payment using [www.enersource.com](http://www.enersource.com)
- in-person at financial institutions
- in-person or drop box payments at our 2185 Derry Road West location
- drop box payments at our 3240 Mavis Road location

Customers who receive their bills by mail who do not want to switch to another payment method are asked to call Enersource at 905-273-7425, at which time a customer service representative can provide the amount owing.

For more information or to sign up for e-billing, customers can call Enersource or visit [www.enersource.com](http://www.enersource.com) and click on e-billing at the bottom of the homepage.

#### **About Enersource**

Enersource is one of Ontario's most reliable energy providers, serving over 200,000 residential and commercial customers across Mississauga. It is a diversified energy and technologies company that provides electricity distribution and services related to the design, operation and maintenance of electrical systems.

Ninety percent of Enersource Corporation is owned by the City of Mississauga, and 10 percent is owned by BPC Energy Corporation (Borealis), which is part of the Ontario Municipal Employees Retirement System (OMERS).

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