

Contact Ontario One Call Before You Dig

When undertaking maintenance or home improvement projects, a potential danger you can encounter is in making contact with electrical conductors and components that are buried underground. Contact with this equipment could cause serious or even fatal injuries.

Before digging, customers and contractors are reminded to contact Ontario One Call, a non-profit organization supported by Enersource and other utilities that helps homeowners easily locate underground services, in advance of any work.

By simply providing the details of your project through their free, 24-hour a day service, Ontario One Call will notify the utilities with underground facilities in your area. If

there are any buried cables or wires on your property, they will be clearly marked before you dig.

Customers should call 1-800-400-2255 or visit www.on1call.com at least one week before digging.

Enersource and Mississauga Marathon Run MaraFun Program

Representatives from Enersource and the Mississauga Marathon recently announced their partnership in the Enersource MaraFun Program – an initiative designed to promote leading an active and healthy lifestyle among elementary school students.

“Developing partnerships with organizations like the Mississauga Marathon is part of our overall commitment to supporting our community,” said Karen Ras, Director of Corporate Relations at Enersource. “The MaraFun Program is an excellent way to teach youth about the importance of physical fitness, having fun and experiencing a healthy lifestyle in Mississauga.”

The goal of the program is to complete the total distance of a Marathon, which is 42.2 km over a six week period. The first 40.2 km will be completed within a school's curriculum or on one's own time. The final 2 km are completed during Race Weekend on Sunday, May 4th, 2014 at 12:30 p.m. at Hiawatha Park.

For more information on the Mississauga Marathon and the Enersource MaraFun Program, please visit: www.mississaugamarathon.com

 **Enersource**

 **@EnersourceNews**

© 2013 Enersource Corporation. All Rights Reserved. Enersource Corporation prohibits any unauthorized use of its trademarks including Enersource®, the Enersource logo and more than energy™ tagline.

For more information: info@enersource.com
2185 Derry Road West, Mississauga, Ontario L5N 7A6



Be Aware of Questionable Energy Sales Practices

Enersource remains committed to delivering more than energy – we also aim to deliver peace of mind. For our valued residential customers, we feel it is necessary to once again alert you to the ongoing practice of misleading sales tactics. We recently received reports that a number of Mississauga-area customers have been approached at home by individuals misrepresenting themselves as Enersource employees, who are offering “cheaper electricity rates.”

Enersource **does not** reach out to our residential customers through door-to-door solicitation. If you choose to buy your electricity from an energy retailer, you will pay the rate agreed to on the contract you are signing, plus the global adjustment, which currently does not appear on your bill. Please remember to read the fine print and understand exactly what you are committing yourself to before you agree to any offer or sign any document. For more information on energy contracts, please visit www.ontarioenergyboard.ca.

Be aware. Ask questions. Get the facts.



more than energy

News, resources & helpful conservation tips

Spring/Summer 2014



people
community
environment
innovation

New Electricity Rates in Effect
May 1st

On April 16, 2014, the **Ontario Energy Board (OEB)** announced changes to electricity commodity rates.

Find out more on page 2

in this issue:

- Enersource announces New President & CEO
- save on energy-efficient products for your home
- call before you dig
...and more!

www.enersource.com

New Electricity Rates in Effect May 1st

On April 16, 2014, the Ontario Energy Board (OEB) announced changes to electricity commodity rates.

Effective May 1, 2014, all customers in Ontario on Time-of-Use (“TOU”) rates, will be charged as follows:

- **Off-peak (7 p.m. to 7 a.m. weekdays, weekends & statutory holidays) = 7.5¢/kWh (an increase of 0.3¢)**
- **Mid-peak (7 a.m. to 11 a.m. and 5 p.m. to 7 p.m. weekdays) = 11.2¢/kWh (an increase of 0.3¢)**
- **On-peak (11 a.m. to 5 p.m. weekdays) = 13.5¢/kWh (an increase of 0.6¢)**

Enersource purchases the electricity that we deliver to our customers at market prices and earns no margin on the sale of the commodity. Local electricity distribution companies, like Enersource, recover costs through the delivery portion of electricity bills. This accounts for approximately 20% of the total bill for a typical residential customer.

The changes determined by the Ontario Energy Board will cost the average Ontario residential customer who uses 800 kWh of electricity per month, approximately \$2.83 more on the “Electricity” line of their bill.

Customers in Ontario who are still being billed using tiered-pricing will be charged as follows:

Effective May 1, 2014, two-tiered rates on the Regulated Price Plan (RPP) will increase to:

- **8.6¢/kWh for the first 600 kWh (residential only) consumed each month (an increase of 0.3¢); and**
- **10.1¢/kWh above that (an increase of 0.4¢).**

Note: The threshold for small businesses stays at 750 kWh/month all year.

The Ontario Clean Energy Benefit (OCEB) which calculates a 10% reduction in your electricity bill for consumption of up to 3,000 kWh monthly will continue.

*NOTE: If you purchase your electricity from an energy retailer, you will continue to pay electricity rates and charges in accordance with your retail energy contract.

PEAK HOURS CHART			
Summer (May 1 – Oct 31)	Off-peak 7 p.m. - 7 a.m. Weekdays and all day on Weekends & Holidays	Mid-peak 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m. Weekdays	On-peak 11 a.m. - 5 p.m. Weekdays
	7.5¢ per kWh (an increase of 0.3¢)	11.2¢ per kWh (an increase of 0.3¢)	13.5¢ per kWh (an increase of 0.6¢)

New President and CEO at Enersource

Enersource Corporation recently appointed Peter Gregg, as its new President and Chief Executive Officer. Prior to his appointment with Enersource, Mr. Gregg served for 10 years within Hydro One Networks, most recently as Chief Operating Officer.

Mayor Hazel McCallion representing the City of Mississauga, which is also the 90% shareholder, was very pleased with the selection of Mr. Gregg. She said, “We are very confident that we have made the right choice for the organization to continue to serve the residents of Mississauga in a way that we have become accustomed to - and that is to provide safe, reliable and affordable electricity and take Enersource to the next level through growth and innovation.”

Mr. Gregg started with Enersource on April 14, 2014.

The former President, Craig Fleming, retired after 25 years of service. The Board of Directors would like to thank Craig for all of his efforts and wish him well in his retirement.



Enersource Receives Award of Distinction

Recently, Enersource received an Award of Distinction from Credit Valley Conservation. The award was part of the Friends of the Credit Conservation Awards, recognizing individuals, landowners, small businesses, corporations, municipalities and agencies that have made a significant contribution to managing natural resources in the Credit River watershed. The award was presented to Enersource and its staff for their ongoing support of environmental initiatives that engage employees in restoration projects, while inspiring others in the community to do the same.



Save on Energy-Efficient Products for your Home

Are you looking to be more energy efficient in ways that are friendlier to your wallet? Enersource and the Ontario Power Authority are offering Mississauga residents a booklet of coupons to reduce the cost of purchasing eligible energy-saving products. This initiative was created in partnership with the Ontario Power Authority (OPA) as part of the saveONenergy FOR HOME program, to help residents save energy at home. Eligible products for savings include LED light bulbs, motion sensors, programmable thermostats for electric baseboard heaters, and much more. To download these printable coupons, or to learn more about the various conservation programs available to you, please visit www.enersource.saveonenergy.ca.

