



## CUSTOMER INFORMATION NOTICE

November 10, 2015

Dear Resident:

**RE: Electrical System Rebuild for Burlington Street, Harrow Street, North Alarton Street, Cattrick Street, Sledman Street, Old Princess Street, Hull Street, Studley Street, Foster Road and Knaseboro Street.**

Please be advised that Enersource Hydro Mississauga will be making important investments in the electrical infrastructure that supplies power to your neighbourhood.

A rebuild of the electrical distribution system is scheduled to begin in January 2016 and will last approximately four months. Work will include the replacement and relocation of the following: old, decaying poles with new concrete poles, power lines, transformers and associated hardware. To meet current Electrical Safety Authority and Canadian Standards Association requirements, it may be necessary to add new poles and associated hardware to locations where none currently exist.

We would also like to advise you that tree trimming will be required on trees that are near our electrical equipment. Trees will be pruned to ensure that a minimum three-year growth clearance and safe distance is maintained from the main power lines. Dead, defective and structurally weak branches may also require removal.

It is our intention to carry out this work with as little inconvenience to you as possible. However, during this period of construction, there may be some road access limitations while crews are working. Occasional power interruptions will also be required as crews transfer hydro lines. Notification of any planned power interruptions will be delivered to you in advance.

For more information on how this rebuild will affect you, please attend our upcoming Open House. Details are as follows:

**Wednesday, November 25, 2015  
Malton Community Centre – Multi-Purpose Room  
3540 Morning Star Drive  
6:30 p.m. - 8:00 p.m.  
(Drop-in any time)**

If you have any questions before or during the course of this job, please contact Mark Bobanovic, Supervisor of Contractors & Forestry at 905-283-4256.

Sincerely,

A handwritten signature in blue ink, appearing to read "L. Blondeau".

Laura Blondeau  
Manager, Customer Outreach and Stakeholder Relations

cc: Councillor Carolyn Parrish, Ward 5