

Attachment 1
Summary of Changes to the Enersource Conditions of Service
Fall 2014

Prior Version: October 1, 2013
New Version: Effective January 1, 2015

Page	Section	Changes
8	1.5	Updated the contact telephone number for Energy Management and Conservation.
11	1.7.1	Defined distributor's rights to access to customer's property.
11	1.7.2	Clarified customer's obligations where an obstruction to equipment is discovered.
12	1.7.5	Customer must repair equipment on private property as requested within 90 days or Enersource will perform repairs at customer's expense.
12	1.7.6	Public allowance includes boulevards and easements.
26-27	2.2.1.1	Updated process and timelines in the event of a disconnection for non-payment.
28-29	2.2.3.1	Purchase order is no longer an accepted method of payment for disconnection or reconnection of customer-owned substations for maintenance. Accepted methods of payment identified. For the purpose of substation disconnection and reconnection, normal working hours are revised to 7:30am to 3:30pm.
35	2.3.4	Standard Voltage Offerings: All supply feeder arrangements are looped; removed reference to radial configuration. Commercial and industrial properties requesting service with multiple units require proper firewall isolations between units.
39	2.3.7.3	Added the option of an ethernet service for interval metering. Meter mounting equipment in a meter room must be above grade level.
40	2.3.7.5	Removed reference to Appendix M. Meter base types for Residential and Industrial/Commercial Customers are as per Enersource Standard 10-16 (latest revision).
41-42	2.3.7.8	Bulk meter installations are limited to one meter per building. Added communication equipment requirements for multi metering.
43-44	2.3.7.13	Ethernet service may require drilling holes in building/structure and use of an external antenna. Customer is responsible for maintaining dedicated communication phone lines to metering equipment.
63	3.1.1.5	Customer is responsible for maintenance and repair of poles on customer's property. Added reference to section 1.7.6 for tree trimming.
64	3.1.1.7	Conversion from Overhead to Underground Services to be assessed for all major renovations/infills.
64	3.1.2	Removed reference to detached dwellings.
65	3.1.2.1	Corrected reference to section 2.3.7.1.
65	3.1.2.2	Clarified that maximum Service Entrance Capacity connected overhead is 200 Amperes per service. Corrected reference to section 3.4.
66	3.1.2.3	Installation of trenching and ducting must be performed by an Enersource approved contractor and shall be subject to inspection and approval by Enersource.
66	3.1.2.4	The customer owns the meter base and is responsible for its maintenance.
68	3.2.1.1	Removed reference to City of Mississauga "Official Plan Strategy Policy".
69	3.2.1.3	The point of demarcation for overhead services is a maximum of 30 metres. Enersource charges the customer actual costs for connection assets beyond standard allowance of 30 metres. Upgrade of Delta configured secondary services to overhead services shall be converted to WYE configuration.
69	3.2.1.4	Corrected reference to section 3.4.
70	3.2.1.5	Upgrade of Delta configured secondary services to underground services shall be converted to WYE configuration.
71-72	3.2.1.9	Vault room shall be located above grade. Engineering drawings may be provided by email, CD or DVD. Reference to diskette removed.

73	3.2.1.12	Vault room and electric meter shall be above grade.
73	3.2.1.13	Maximum Amp increased from 1600 to 3000. Vault room shall be above grade.
73	3.2.1.14	Maximum Amp increased from 1600 to 3000.
73-74	3.2.1.14.1	Enersource is responsible for CT's and PT's inside the electrical room. Enersource must approve vault location and all vault dimensions and clearances.
74	3.2.1.14.2	Vault door requires signs for "Danger – High Voltage" and "Minimum Clearances".
75	3.2.1.15	The ownership demarcation point for Enersource underground services, supplied by pad-mounted transformer, is the junction box or switchboard. For services supplied by vault transformer, it is the transition unit.
76	3.2.2.1	Files may be provided on CD or DVD. Reference to diskette removed.
78	3.2.2.6	Title revised to Underground Service Requirements.
80	3.2.2.12.2	Title revised to Underground Supply.
81	3.2.3.1	Files may be provided on CD or DVD. Reference to diskette removed.
82	3.3.4	Transformer size increased to a maximum of 167 kVA.
82-83	3.3.5	Temporary pole size minimum increased to 10.7metres and above grade reference removed.
84	3.4.4	Class 3 revised to Class 2.
91-98	3.8	Un-metered Connections section updated pursuant to DSC revisions.
101-105	4	Added a definition for "CT". Removed duplicate "Customer Service" definition. Added definition for "ESA". Added definitions for "Maximum Continuous Calculate Load", "Month", and "Operating Life". Added a definition for "PT". Added definition for "Supply Point". Updated "Type A Customer" definition to reflect 3000 Amp services. Added definitions for "USL", "VAR" and "Weighted Average".
158	Sch D	Service isolation requires five business days' written notice. Customer Condition Guarantee revised to Customer Supporting Guarantee.
191	App G	Removed abbreviation for EHM.
196	App G	Removed the statement "The EHM power system is an effectively grounded system. The grounding grid must be in compliance with Enersource Standards.
212	App M	Removed Appendix M Meter Types for Residential and Industrial/Commercial Customers due to the frequency that the data changes. Up-to-date information is maintained in Enersource Standards.
212-213	App N	Renamed Appendix M. For power interruptions with notification to customers, notice for general service customers is 3 calendar days and notice to residential customers is 1 calendar day. Maximum interruption duration for general service customers is 6 hours. Power interruptions up to 30 minutes without notification to residential customers are limited to Monday to Friday, 7:30am to 3:30pm and may not be repeated more than two days per month. Power interruptions up to one hour without notification to residential customers may not be repeated more than two days per month. Power interruptions without notification to residential customers in new subdivisions is limited to 30 minutes duration.
214	App O	Renamed to Appendix N.
217	App P	Renamed to Appendix O.
220	App Q	Renamed to Appendix P.
222	App Q	New documentation added for Un-metered Connections.
233	App R	Delta to WYE conversion requirements.

Note that other very minor grammar, spelling and style issues have been revised. Likewise, spacing, capitalization and formatting changes may also be reflected in this version.

References to EHM have been updated to Enersource and not identified on this Summary of Changes.